

Case study: RACQ data warehouse feeds – project recovery



The Opportunity

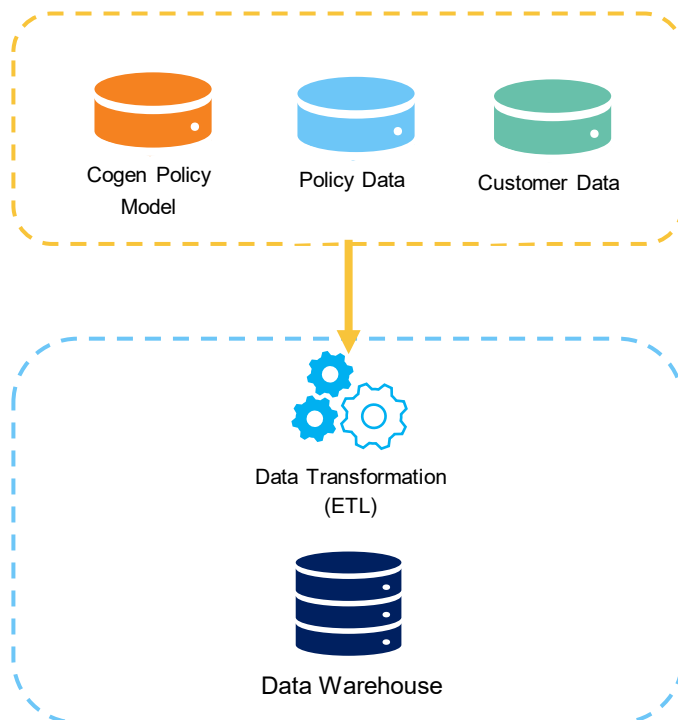
With an upcoming business separation from Suncorp systems, a critical project was undertaken with RACQ insurance to migration data into a Data Warehouse using existing products.

Earlier attempts by RACQ to build and manage this had not been successful.

4impact's Approach

Taking an agile approach for delivery and assembling a data management team, 4impact worked with RACQ to build a set of robust and repeatable scripts to manage the transfer of data.

Coupled with the creation of a suite of managerial, actuarial and other reports that could be periodically run on data sets, the 4impact team's work enabled RACQ to build confidence within the business during the project and provide deeper insights into their data through the use of newer products.



Key Services utilised

- Business Analysis
- Data Analysis, transformation, masking and reconciliation
- Development

Key Technologies utilised

- Scripting
- IBM DataStage Basic

Key Toolkit

- SQL
- IBM InfoSphere
- IBM DataStage
- Confluence
- Jira



Key Outcomes and deliverables:

Agile based delivery of a reliable, repeatable and robust approach with governance to data migration that enabled the business to build confidence and successfully migrate data to meet their future needs and requirements.

Following previous failed attempts by RACQ to migrate the data, 4impact was successful in salvaging the project within 6 months and established a new daily data feed into the warehouse that provided better reconciliation and more timely reporting.

- Repeatable migration approach using scripts.
- Successful planning of data migration through multiple sprints and go-live phases.
- Transformation of data to provide greater insights into customer loyalty.

Key project statistics and success insights:



RECOVERED

PROJECT REINSTATED
BUSINESS CONFIDENCE



ON-TIME

FULLY RECOVERED WITHIN
PROJECT TIME FRAMES



REPEATABLE

REPEATABLE SCRIPTS
ENSURE FUTURE
MIGRATION NEEDS



ENHANCED

TRANSFORMATION OF DATA
INTO NEW PRODUCTS FOR
GREATER DATA INSIGHTS

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The 4impact Advantage.

4impact is a consulting and technology services business with a primary focus on the delivery and implementation of complex technology projects. We value relationships - with our consultants, with our clients, and with our suppliers and partners.

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